

# SUSTAINABILITY POLICY

As part of Doğuş Group, D-Resort Ayvalık adheres to a commitment to sustainability in hotel operations, aligning with the broader efforts of our parent organization. Our fundamental principle is to conduct activities in accordance with established standards and in compliance with all relevant legal requirements.

This approach ensures a safe and healthy environment for both our employees and guests. We conduct systematic risk assessments, maintain extensive crisis management and action plans for emergencies, and give high priority to employee training in these areas.

In line with this commitment:

- We persistently work to enhance and contribute to the development of tourism in the Aegean Region.
- We adopt eco-friendly waste disposal practices that minimize harm to the natural environment while conserving resources. We actively engage in projects that promote the responsible use of our products and raise awareness among our guests and staff.
- We promote a discrimination-free work environment where gender, religion, race, and language do not impede opportunities for our employees. We actively support the increased participation of women in our workforce.
- In support of regional economic growth, we prioritize hiring locals whenever possible.
- We strictly prohibit child labor.
- We favor local suppliers in line with our procurement policies, thereby strengthening the local economy through our purchasing decisions. Our selection of suppliers is based on a commitment to quality and fairness.
- We are dedicated to delivering high-quality services and actively encourage our guests to communicate their preferences, expectations, and needs, with a commitment to effectively address their concerns.
- We embrace the concept of accessible service for all, considering the needs of our guests and employees with special requirements. We continually develop new projects in this regard to meet these needs.
- We offer special programs and services for our beloved pet guests.
- Through these ongoing efforts, we aim to create enduring value in terms of sustainability, contributing at the highest level to the well-being of our nation and the world.

General Manager

**Reşat Doğantez**

